

Nueces Water Supply Corporation

Returning to Normal Operations

February 19, 2021

The NWSC believes it is close to normal operations. The Boil Water Notice remains in effect, however. When it is lifted, a notice will be provided to television and radio stations. There will also be a notice posted on this website.

In order to return to normal operations and work towards lifting the boil water notice, the NWSC must maintain a steady pressure (above 20 psi) throughout its system. This means keeping a sufficient supply in storage. We ask for all customers' cooperation to prevent draining water in storage tanks by taking the following steps:

Customers should now turn off all dripping faucets. According to the National Weather Service (NWS), the freeze warning is no longer in effect. Faucets no longer need to drip to prevent frozen pipes as temperatures are above freezing.

Check your appliances and fixtures. Make sure appliances and fixtures under cabinets, in the kitchen, laundry, and bathroom are dry.

Check for broken or leaking pipes. Open each faucet (one at a time) to check that water flows. If there is not any flow or low flow, there may be a broken or leaking pipe. Some faucets may have water flowing and others may not. If this happens, it could be a leaking pipe feeding that faucet.

Check with your neighbors to see if they have water. If you do not have water but they do, it is most likely a leaking pipe between the meter and your home or a leaking pipe in your home. Finding the leak will depend on how your lines are installed and if your home is on a concrete slab or pier and beam.

Check the water meter. If you think there is a leak, you can check the water meter. First, turn off all water being used inside/outside your home. Some NWSC meters will have a digital read-out and the numbers will change. Others will have a red triangle/dial that will turn slowly. If the numbers are changing or the dial is turning, there is a leak.

Check for other Signs.

- Wall discoloration – which could be from a pipe leaking within the wall,
- Bubbling paint or bulging wallpaper – also from a leaking pipe within the wall,
- Dripping sounds or musty smells,
- Puddles or moist spots under a home on a pier and beam foundation, and
- Moist carpet spots or floor tiles popping/bulging if the leak is in the concrete foundation.