

Water Service Information

Nueces Water Supply Corporation

The Nueces Water Supply Corporation (NWSC) appreciates the opportunity to provide you with information on water service from its system. We ask that you review these pages carefully, since rural water service is different from service in a city. If you decide to sign up for service, contact our office for the required appointment.

- The Nueces Water Supply Corporation (NWSC) is a member owned, non-profit organization. The Corporation does not collect property taxes.
- The property owner must 1) sign a Service Agreement, 2) provide a recorded deed¹ as Proof of Ownership, and 3) pay applicable fees prior to service being provided.
- The Corporation is governed by a five-person Board of Directors that is elected by its Members.
- The Board is responsible for adopting a budget and setting rates.
- Current rates include monthly minimums that must be paid regardless of whether any water is used by the Member.
- The current water rates and service fees can be found on Page 2.
- Meters are remote-read and are read on or about the 10th of the month and a bill is mailed shortly thereafter. Please ask about available Drafting Services and online bill pay administered through nueceswsc.com.
- Payments are considered delinquent after 5:00 pm on the 7th of the following month and a \$5.00 late fee is added to your account.
- Delinquent Notices are sent for customers that do not remain current. The notice outlines fees associated with being delinquent.

¹Contract for Deed may not require recording.

Nueces Water Supply Corporation
2302 E. Sage Road
Kingsville, TX 78363



Ready to Apply for Service?

Call: (361) 592-1720

for an Appointment

Cancel versus Transfer

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If you no longer require water service, there are two (2) options for you to consider: 1) Cancel or 2) Transfer your membership. Regardless of whether you decide to cancel or transfer your membership, if you are a Seller and the Buyer needs service, there will need to be a coordinated effort as described below.

CANCELLATION:

Situation 1: If your property no longer requires service, you can complete a Cancellation Form authorizing (a) cancellation of your membership, (b) a refund of your membership fee – less any owed balance, and (c) the effective final meter reading date and removal of the meter.

Situation 2: If you no longer require service BUT you are selling the property and the BUYER is requiring service, you can complete a Cancellation Form in order to (a) cancel your membership, (b) request a refund of your membership fee – less any owed balance, (c) authorize an effective date for the final meter reading, and (d) authorize the meter to stay in place. You must also sign an Alternate Billing Agreement, which will allow the BUYERS to receive service until the Proof of Ownership (recorded deed) is received and the BUYER'S membership process is complete.

TRANSFER: (There are NO refunds & Buyers pay a \$25.00 transfer fee.):

If you no longer require service BUT you are selling the property and the BUYER needs service, you can complete a Transfer Form in order to (a) TRANSFER your membership to the BUYER, (b) agree to pay any outstanding balance, (c) authorize an effective date for the final meter reading, and (d) authorize the meter to stay in place. You must also sign an Alternate Billing Agreement. This Agreement will allow the BUYER to receive service until the Proof of Ownership (recorded deed) is received and the BUYER's membership process is complete.

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Reservice Fees

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The cost to provide service to a property with an existing, serviceable tap - that is no longer active (receiving service) is based on five (5) parts:

1. A charge of \$200.00 for a Membership Fee. This acts as a deposit.
2. A charge of \$250.00 to reinstall the meter in the box.
3. A charge of \$75.00 for a Customer Service Inspection (CSI). Additional inspections are \$50.00 each. It is very important that the member's plumbing be ready before the inspection is scheduled.
4. If you were previously a customer and you left an unpaid balance, that amount must be paid. Our office maintains these records and can provide a figure.
5. The last part of Reservice Fees is based on the number of months that an account is inactive multiplied times the monthly minimum. This portion will not be greater than the current Capital Contribution Fee of \$300.00, which is subject to change.

EXAMPLE A: An account with a 5/8" meter is vacant 6 months & is requesting reservice. There are no unpaid balances and the Customer Service Inspection passes the first time. The Reservice Fees are \$714.00. **Below is the breakdown.** \$200.00 (membership) + \$250.00 (Reinstall) + \$75.00 (CSI) + \$189.00 = \$714.00. (The \$189.00 is calculated by multiplying 6 (months) times \$31.50 – the monthly minimum of a 5/8" meter.)

EXAMPLE B: An account with a 3/4" meter that has been vacant for 14 months is requesting reservice. There is an unpaid balance of \$54 and there were two inspections needed (the first failed and the second passed). The Reservice Fees are \$929.00. **Below is the breakdown.**

\$200.00 (membership) + \$250.00 (Reinstall) + \$125.00 (2 CSIs) + \$54 (debt) + \$300 = \$929.00. (The \$300.00 is calculated by multiplying 14 (months) times \$37.27 – the monthly minimum of a 3/4" meter. That total is \$521.78 – but in Part 5 above, the policy is that this fee will not be greater than the \$300, the current Capital Contribution Fee.)

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